

REPAIR REQUEST

TO:
Attraktion! GmbH
Tonstrasse 1
4614 Marchtrenk
AUSTRIA

CONTACT:
Phone: +43 1 532 0 777
Mail: service@attraktion.com

PROJECT DETAILS

SERVICE TAG:

Will be filled by ATTRAKTION!

PROJECT:
COMPANY NAME:
ADDRESS:
CONTACT PERSON
PHONE/MOBILE:
MAIL:
IN OPERATION SINCE (month/year):

A! PRODUCT TYPE:

IS THE PRODUCT WITHIN THE WARRANTY: YES NO DON'T KNOW

DESCRIPTION OF FAILURE

Please tick one or more categories that seem to apply to your case:

- Control System
- Special Effect
- Pneumatic System
- Water System
- Projection
- Electrical Issue
- Audio
- Video
- Software/Programming
- Computer Hardware

FAILURE DEVICE:
BRAND & MODEL:

Notes: Telephone requests without this binding repair request shall not be dealt with. The general terms and conditions of ATTRAKTION! GmbH apply. In case a repair by Attraktion! GmbH is not possible, a manufacturer's certified workshop will be assigned. This could lead to a significantly longer waiting time.

Final Invoice is based on actual effort and will be submitted after the repair work has been completed.

REPAIR REQUEST

DETAILED FAILURE DESCRIPTION:

If possible, please send photos of the defect device.

WERE INDEPENDENT REPAIR ACTIVITIES CARRIED OUT?
IF YES, PLEASE DESCRIBE WHICH STEPS HAVE BEEN FORETAKEN:

DATE OF FAILURE OCCURRENCE:

TIME:

LOCATION, DATE

SIGNATURE

NAME (IN CAPITAL LETTERS)

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